




MERITAN[®]

ANNUAL REPORT

JULY 1, 2021 - JUNE 30, 2022

MESSAGE FROM THE CEO



Dear Friends,

The 2021-2022 fiscal year was not without its challenges. COVID-19 continued to impact all of us in our communities. Despite the pandemic, Meritan remained committed to providing all services, including COVID-19 and flu vaccinations to the homebound in a 4-county area. Our dedicated and compassionate staff are the keys to our success as we serve our most vulnerable.

Despite the concerns of the pandemic, staff has continued to mask up and show up. They spearhead the agency's efforts through their selflessness and concern for others. We continue to emphasize quality care and positive outcomes for our services. Our staff is engaged in local, state, and national associations and work groups to positively impact policy and services. We continue to advocate for the children, elderly and disabled who need our help. Internally, our Diversity, Equity, and Inclusion committee is led by employees and provides input on the policy as well as ways we can continue to be connected despite a hybrid work environment.

Some services we provide are reimbursable, while other programs, such as elder abuse victim services, have no ongoing funding stream. Our senior employment services are funded through a grant that requires us to raise matching funds. We cannot do the important work we do without the support of our funders, community partners, and donors.

We are grateful for the opportunities we have to make positive impacts on the lives of others. It is not a charge any of us take lightly. We are thankful for our many partners in the nonprofit community as we work together to support others. None of us operate in a silo and community problems require a community solution!

Thank you so much for taking the journey with us. I hope you will follow us on social media and visit our website to learn more about our services and impact. We appreciate your support as we all work together to help our neighbors.

Melanie

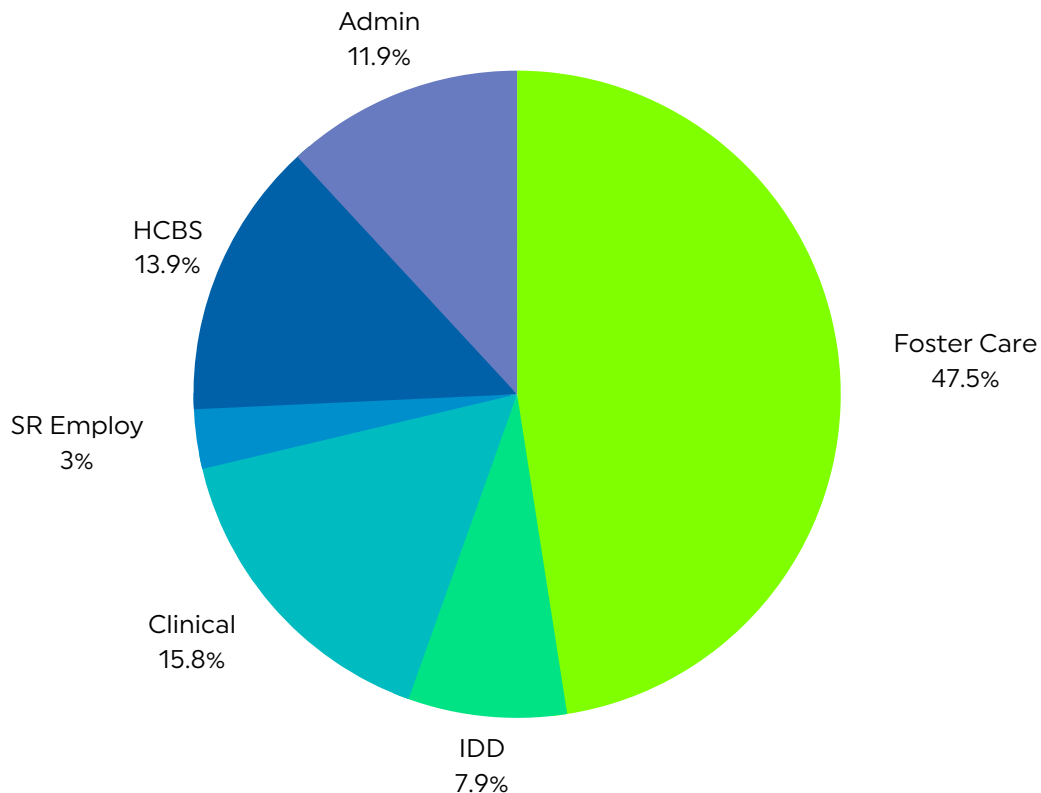
FINANCIAL OVERVIEW

Revenue

	\$833,128.00
Public Support	\$1,632,833.00
Federal Grants	<u>\$10,409,341.00</u>
Fee for Service Programs	\$12,875,302.00
Total	

Expenses

Children in Foster Care	\$6,097,305.00	48%
Intellectual & Developmental Disability Services	\$994,005.00	8%
Clinical Services	\$2,043,099.00	16%
Senior Employment	\$379,314.00	3%
Home & Community Based Services	\$1,770,222.00	14%
Administrative	<u>\$1,502,930.00</u>	12%
Total	\$12,786,875.00	



EXCEPTIONAL RECOGNITIONS



Meritan's CEO Melanie Keller received the prestigious MLK Luminary Award on behalf of her community efforts during the COVID pandemic.

Tammy Pierce, Associate VP of Development was honored by Volunteer Mississippi and First Lady Elee Reeves as the 2022 recipient of the Governor's Initiative for Volunteer Excellence Award (GIVE) for Outstanding Service in Youth Mentoring.



Donors provided holiday gifts to over 335 low-income, homebound Mid-Southerners .

Meritan received the Nonprofit of the Year award from Volunteer Memphis for our creative virtual volunteer homebound client letter writing campaign. Volunteers wrote letters to Meritan's homebound clients to ensure they didn't feel left out while remaining safely at home to avoid exposure to the COVID 19 virus.



Meritan was once again recognized as a Top Workplace in the Memphis area based on employee survey results.

EXCEPTIONAL RECOGNITIONS

Multiple Meritan Home & Community Based Service staff were winners of the Tennessee Association for Home Care (TAHC) 2022 Awards selected from nominations of home care agencies across West TN.

The Tennessee Association for Home Care is the only professional trade association serving all sectors of the home care industry currently operating in Tennessee, including home health agencies, hospice organizations, professional support agencies, and personal support services.



Taquanya Keith
Home Care Specialist
Excellence in Home Care Leadership



Dr. David Weber, MD, Medical Director,
Meritan, Inc./Housecall Family Medicine
Outstanding Physician in Home Care



Phyllis Taylor
Home Care Specialist (HCS)
Outstanding Home Care Service Provider



Candice Washington
Service Coordinator
Excellence in Home Care Administration

PROGRAM ACCOMPLISHMENTS



Elder Abuse

Served 50 victims of elder abuse in Shelby County by providing emergency services including emergency medical assessments, housing, medications and more.

Intellectual & Developmental Disabilities

Provided loving homes and case management services to more than 25 individuals living with intellectual and developmental disabilities.



Home Health

Provided clinical home health services to 436.

Covered over 2,500 square miles providing 1492 homebound individuals COVID and/or flu vaccinations.

Senior Employment

Provided 201 low-income senior citizens with on-the-job training and career services.



Foster Care

Provided 189 children in foster care homes of refuge and healing with 24 hour a day, 7 day a week case management services.

Homemaker Services

Assisted 200 homebound low-income individuals living with the effects of aging or disabilities in their home to promote their independence.



CIVIC ENGAGEMENT

Staff volunteered at

Agency Executives of United Way Agencies
Alpha Kappa Alpha Sorority Inc
ASA/ARS Soccer-Treasurer
Ben F. Jones Chapter of the National Bar Association
Bodine School
City of Germantown
Delta Sigma Theta Sorority, Inc.
Farmington Elementary School
Fellowship Memphis
Gamma Phi Beta Alumnae-Treasurer
Germantown Education Commission
Germantown Historic Commission
Habitat for Humanity of Greater Memphis
Junior League of Memphis
Leadership Germantown
LeBonheur Club-Sustainer
Medical Reserve Corps
Memphis Civilian Law Enforcement Review Board
MS Association for Child Care Agencies
National Association of Social Work
Northpoint Christian School
Ole Miss Alumni Band Association
Omega Psi Phi Fraternity, Inc.
Queen of Peace Catholic Church
Sacred Heart School
Sacred Heart Southern Missions
Senior Protection Coalition
Shelby County Community Justice Panel
Shelby County COVID Committee
Tennessee Association for Home Care
Tennessee Community Organizations
TN Abuse Registry Advisory Group
TN Achieves
TN Alliance for Children and Families
TN Board of Law Examiners
TN Board of Professional Responsibility
TN Department of Mental Health
TN Youth Court
United Way of the Mid South Board of Directors
University of Memphis MHA Advisory Group
Vitalant

Staff held leadership positions at

Agency Executives of United Way Agencies
Alpha Kappa Alpha Sorority Inc
American Society on Aging
ASA/ARS Soccer
Ben F. Jones Chapter of the National Bar Association
Delta Sigma Theta Sorority, Inc.
Queen of Peace Catholic Church Finance
Family Focused Treatment Association
Gamma Phi Beta Alumnae-Treasurer
Germantown Historic Commission
Habitat for Humanity of Greater Memphis
Junior League of Memphis
Leadership Germantown
Memphis Civilian Law Enforcement Review Board
MS Association of Child Care Agencies
Omega Psi Phi Fraternity, Inc.
Senior Protection Coalition- Co-Chair
Tennessee Association for Home Care Board
Tennessee Association of Homemaker Service Providers
Tennessee Community Organizations
TN Alliance for Children and Families
TN Board of Law Examiners Investigatory Committee
TN Board of Professional Responsibility Disciplinary Hearing Committee
TN Department of Mental Health and Substance Abuse Licensure Committee
TN Youth Court
Ole Miss Alumni Band Association

**Staff personally
donated almost
\$50,000 to 45 other
non-profits.**

