



MERITAN[®]
ANNUAL REPORT



JULY 2022 - JUNE 2023

[Meritan.org](https://www.Meritan.org)

Message from our CEO



Since 1961 Meritan has provided services to the most vulnerable citizens in our areas. While we have long established programs, we also work to be nimble to meet emerging needs of the community. Once such a need we identified was homebound vulnerable adults without access to COVID vaccines during the pandemic. Meritan established a homebound vaccine program in February of 2021. Meritan continued to provide flu and COVID vaccinations for homebound vulnerable adults through December of 2022. Since the onset of the program, Meritan staff have administered over 2000 vaccines. We could not have accomplished this without the grant support from the Aging Commission of the Mid-South and the Tennessee Association for Home Care.

Meritan employees are the backbone of the agency. The diverse, compassionate, and dedicated staff work tirelessly 365 days a year to help others be as independent as possible in their communities. Many individuals received recognition from other entities for their work. Not only do they give of themselves daily through their positions with Meritan, but they also provide hundreds of hours of volunteer time for other organizations. They truly drive the agency culture and live the mission to Improve well-being and promote independence throughout life's stages with quality and compassion.

We can not provide some services without the support of our donors. We are grateful for those who adopt seniors during Silver Bells and those who work with our foster care programs to provide all of them with something special at the holidays. Individual donations and grants make programs like senior employment and services to victims of elder abuse possible. We appreciate the generosity of our donors and supporters and thank you so much for your support!

Melanie

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Our Mission, Vision & Values

Mission

Improve well-being and promote independence throughout life's stages with quality and compassion.



Vision

Meritan's vision is to fill in service gaps and meet unmet needs, to provide services that benefit humanity and improve the community, to be financially secure, to be a good place for people to work, to be a place that clients and referral sources seek out, to be a leader in our industry, and to be passionate about quality.



Values

- Absolute integrity
- Continuous self-improvement
- Respect for and concern for the individual
- Exceptional customer service
- Fiscal accountability





Residential Services

23 clients with intellectual and developmental disabilities served by providing family model homes and case management services.



Foster Care

235 children served with 24 hour, 7 day a week case management services.



Coordinated Response to Elder Abuse

46 victims of elder abuse received services such as emergency medical assessments, housing, medications and more.



Vaccine Outreach

411 homebound individuals received COVID or flu vaccines in their homes throughout West Tennessee..



Home Health

467 patients served with health care in their homes.



Senior Tech Training

220 senior citizens received technology training to assist them in learning the newest computer and tablet technology.



Senior Job Training & Career Services

150 participants received on-the-job training and career services aiding them in finding permanent employment.



In-Home Services

192 homebound individuals received in-home services to allow them to continue living independently in their own homes.

Financials

Revenue

Public Support	\$886,170
Federal Grants	\$1,742,503
Fee for Service Programs	\$12,722,118
	<u>\$15,350,791</u>

Expenses

In-Home Support Services	\$1,088,485
Intellectual & Development Disabilities	\$1,588,997
Home Health	\$2,893,563
Foster Care	\$7,981,223
Older Workers Employment Program	\$1,186,791
Administrative	\$263,660
	<u>\$15,002,719</u>

Accredited by



Accolades



Kyle Eaton

Jo Reed Community Service Award
City of Germantown



Asia Meador

Top 40 Under 40
Memphis Business Journal



Beverly Miller

Outstanding Home Care Service Provider of the Year
Tennessee Association of Home Care



Liz Dayton

Healthcare Humanitarian of the Year Finalist
Volunteer Memphis



Melanie Keller

Top Workplace Leader for Medium Sized Business
Commercial Appeal

**TOP
WORK
PLACES**
2018-2022

THE
COMMERCIAL APPEAL

MERITAN, INC. is a 2022 Top
Workplace!
5 Years Running

Meritan is thankful for the following donors

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American Online Giving Foundation
Association for Women Attorneys
Church Health Dental
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Comcast
Community Foundation of Middle Tennessee
Consumer Technology Association Foundation
Divinity Chapter #003
Elijah List Ministries
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Mary Galloway Home Foundation
Memphis Branch NAACP
North Texas Community Foundation
Pfizer Foundation Matching Gifts Program
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Supporting our communities

Meritan staff support other local community organizations by donating or volunteering with many serving on the organization's Board of Directors.

- Alpha Kappa Alpha Sorority
- Junior Auxiliary of Madison County Mississippi
- Delta Sigma Theta Sorority
- Junior League of Memphis
- Memphis Civilian Law Enforcement Review Board
- Breakthrough Leadership Foundation
- Fellowship Memphis
- LeBonheur Club
- Gamma Phi Beta
- Volunteer Memphis
- Germantown Baseball League
- Farmington Elementary
- Leadership Germantown
- tnAchieves
- Shelby County Community Justice Panel
- Cub Scout Pack 64
- Fishes and Loaves Food Pantry
- First United Methodist Church
- Omega Psi Phi Fraternity
- Gospel Temple Church
- Northpoint Christian School
- Queen of Peace Catholic Church
- Sacred Heart Southern Missions
- St. Jude
- 30 Pearls of Canton Foundation
- Canine Companions
- American Cancer Society
- FEMA/Wren MS Disaster Recovery Center
- National Alliance on Mental Illness
- Wounded Warrior
- Memphis Athletic Ministries
- Happy Dog Rescue
- National Civil Rights Museum
- Dress for Success
- Alzheimer's Association
- Goodwill
- HopeWorks
- Washington University
- University of Mississippi
- University of Memphis
- Church of the Incarnation
- Ben F. Jones Chapter of the National Bar Association
- Olive Branch Elementary School
- Olive Branch High School
- Lewisburg Middle School
- Lewisburg High School
- White Station Middle School
- TN Youth Courts
- 20 Pearls of Canton Foundation
- NOVICA
- Memphis Ultimate Disc Association
- Tennessee Association for Home Care
- Tennessee Community Organizations
- National Association of Home Care & Hospice
- Tennessee Alliance for Children & Families
- United Way of the MidSouth
- Family Focused Treatment Association

**Over \$57,000 was
donated by Meritan
staff to other charities.**